

Important Information

Please note that **effective May 29, 2024**, Kingston Community Credit Union will no longer support the option to pay for online purchases directly using Interac® Online Payments (IOP). This includes payments to retail merchants, as well as bill payments such as Canada Revenue Agency (CRA) remittances.

Currently, Interac® Online Payments allow you to shop online and pay for purchases directly through your KCCU online banking account. With a steady decrease in the number of merchants offering this payment method, most FI's are in the process of discontinuing the service with Interac discontinuing entirely by fall 2024.

If you currently use Interac® Online Payments service to make bill payments, you will need to use alternate online payment methods including:

- Online Banking Bill Payments
- Credit Cards
- Interac® e-Transfers
- Pre-Authorized Payments

Members are advised to have alternative payment methods in place for critical payments such as bill payments or CRA remittances.